

Veberod Gem Gallery
Attn: Brad Anderson
13023 Ridgedale Drive
Minnetonka, MN 55305

Dear Brad and Others at Veberod Gem Gallery:

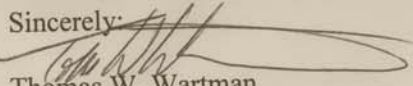
I wanted to take a moment to thank you for the excellent job that you and all those at the Veberod Gem Gallery have done in creating what I consider to be a truly unique piece of jewelry. The engagement ring that Brad helped me to design is exactly what I envisioned, and the value was superb!

Please let me also mention how satisfied I have been with the service that I received at the Veberod Gem Gallery. Brad was never pushy, had extreme patience with me, and offered key insights/suggestions that helped to make my unique piece everything that I could have hoped for.

I shopped around for a long time; and after a while it seemed like I kept seeing the same things over and over again at other local and national shops. I had almost given up on finding exactly what I wanted that was within my budget, and then I found your store. Thank you for being the store that I will highly recommend to all my friends.

From the standpoint of this customer, your company has provided me with genuine customer service, a truly unique and wonderful piece of jewelry, and all at a truly remarkable value.

Sincerely:


Thomas W. Wartman

P.S. I almost forgot to mention the best part, she said "yes."